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Pediatric Telephone Protocols, 15th Edition A go-to resource for telephone care triage, which covers a broad spectrum of caller concerns. Pediatric Nurse Telephone Triage A decision-support tool that is a companion to Pediatric Telephone Protocols, and helps

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office staff deliver superior telephone advice.. Breastfeeding Telephone Triage and Advice Resource to help nurses, lactation ...

Quality Management Telephone Care

Telephone Triage Telephone triage is the process of managing a patient's call to

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the office to determine the urgency of the medical issue, the level of provider who should respond, the appropriate location for the patient to be seen (if necessary), and the timing of appointment scheduling.

Telephone Triage and Medical Advice Protocols | The ...

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Telephone Triage Consulting, Inc. (TTC), owned and operated by Carol Rutenberg, MNSc, RN-BC, C-TNP, provides telephone triage training and consultative services to doctor's offices, clinics, call centers, military facilities, home health agencies, college health units, emergency departments, urgent care centers and other practice settings

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interested in developing or improving
their Telephone Triage services.

**Health | United States | Telephone
Triage Consulting, Inc.**

Telephone triage is a complex process
by which trained clinicians identify a
patient's problem, estimate the level of
urgency, and render advice to the

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patient over the phone (Haddad et al., 2019). Telephone triage, however, does not involve making diagnoses—nursing or medical—by phone (ANA, 2019).
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Telephone Triage: Best Practice and Systems for Telehealth ...

In response to the overwhelming

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number of sick and concerned students, UHS began a telephone triage and treatment program. Staff developed triage and treatment protocols that followed CDC guidelines on whether ill students should be seen for urgent care at the clinic or continue self care at home.

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**Telephone triage and treatment
protocol | CIDRAP**

Assess the nature and severity of callers' symptoms quickly and confidently, with Telephone Triage Protocols for Nurses, 6th Edition. More than 200 alpha-organized protocols address a wide range of symptoms, disorders and medical emergencies, while the flow

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chart format leads callers to provide vital Yes or No answers to appropriate questions.

Telephone Triage Protocols for Nurses: 9781975136871 ...

Telephone triage is a complex process by which trained clinicians identify a patient's problem, estimate the level of

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urgency, and render advice to the patient over the phone (Haddad et al., 2019). Telephone triage, however, does not involve making diagnoses—nursing or medical—by phone (ANA, 2019).

Telephone Triage Course for Nurses | Online Nursing CEU

Telephone triage nurses, sometimes

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known as telehealth nurses or TTNs, assist patients over the phone or via video chat. TTNs often help patients decide whether they need to seek emergency treatment, make an appointment with a doctor, or if they can treat themselves.

How to Become a Telephone Triage

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All nurses who support the CTH have chemotherapy experience, have received specialized training on telephone triage, and follow standardized symptom management protocols. MD involvement: 18% of calls were managed by CTH nurses alone and 45% were managed by CTH nurses,

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sometimes in consultation with a
physician.

**Clinic telephone call benchmarks
and lessons for management**

AAP Periodic Survey #79: Telephone
Care. An executive summary from a
2011-2012 AAP survey of pediatricians
about management of patient telephone

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calls both during and after office hours, as well as payment for clinical patient telephone calls. Sample Office Policy A sample policy entitled, "Telephone Triage and Patient Education During Office Hours" that can be customized for use in your ...

Implementing Telephone Care -

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Telephone Triage Consulting, Inc., offers consultation to a variety of small and large organizations. Our client base includes solo and group medical practices, clinics (including Federally Qualified. Health Centers), various types of clinical call centers, home health agencies, urgent care centers,

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Consultation | Telephone Triage Consulting, Inc. | United ...

The telephone triage nurse must be sure and practice nursing just as any other “prudent nurse” would in a similar situation. ... Check back soon for the first Learning Center lesson on Risk Management, a scenario with an anxious

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mother calling her nurse triage line
about her 6-month old baby.

Risks in Telephone Triage Care: A New Learning Center ...

Telephone triage is provided to
established patients of the Bennett
Cancer Center. Telephone triage must
be limited to assessing symptoms and

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offering information related to symptoms. Approved guidelines for symptom management will be used to guide nursing assessment and intervention. These guidelines include: Pocket guide to cancer symptom management.

THE STAMFORD HOSPITAL

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Assess the nature and severity of callers' symptoms quickly and confidently, with Telephone Triage Protocols for Nurses, 6th Edition. More than 200 alpha-organized protocols address a wide range of symptoms, disorders and medical emergencies, while the flow chart format leads callers to provide vital Yes or No answers to appropriate

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questions.

Telephone Triage Protocols for Nurses

The AAP supports the development of mechanisms for payment for telephone care services provided by pediatric providers, including triage and advice, care coordination, patient education,

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and chronic disease management, and
will provide support, along with other
professional societies, for efforts to
develop a new set of CPT codes with
assigned RVU values for non-face-to-
face medical services including
telephone care.

Payment for Telephone Care |

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Telephone triage is the process by which a health care provider communicates with a client via the telephone and, thereby, assesses the presenting concerns, develops a working diagnosis, and determines a suitable plan of management. From: Health Professional and Patient Interaction (Ninth Edition),

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**Telephone Triage - an overview |
ScienceDirect Topics**

Review perinatal triage including
definitions and goals Compare and
contrast medical-legal implications of
telephone and outpatient triage care
Determine the right time for a woman to

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transition from her home to the hospital for birth Describe how the anticipatory care provided by the obstetric triage nurse can prevent a complication from

Improving Obstetric Triage - BCH Outreach

2020 Telephone Triage & Telehe... Due to the COVID pandemic, the 2020

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telephone triage and telehealth
conference season noted below is
virtual. All conferences — both national
and international - feature a broad array
of technology- and clinically-based
content.

TeleTriage Systems - Telephone Triage Training ...

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Telephone-based mental health triage is also effective for the assessment and management of psychiatric emergency, and might also help prevent admission (Sands et al. 2013b). A recent review of ...

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